Tracy A. McCormick

PO Box 494 • 416 South Willis Street • Bobtown, PA 15315
724-839-7612 – Home • 724-986-9366 – Cell • tracy.alan.mccormick@gmail.com
http://www.tracyamccormick.com

SUMMARY:

Senior IT professional with over 15-years of experience in the Information Technology field.

EDUCATION:

MS in Information Systems, April 2006
University of Phoenix Online
Graduated with a GPA of 3.8 on a 4.0 scale
Classes taken in C Programming, Programming Concepts, Systems Analysis And Design, Project Management, Database Concepts and Database Management

Continuing Education
Westmoreland Community College, Youngwood, PA
Online classes taken in Visual Basic, Advanced Visual Basic, Oracle / PL SQL

BS in Computer Science, Minor in Business, August 1999
Fairmont State College, Fairmont, WV
Classes taken in C / C++ Programming, Object Oriented Programming, Web Design, Networking, Computer Repair and Business Computer Systems.

EXPERIENCE:

Salem International University, Salem, WV
Systems Administrator / Web Developer, July 2013 to April 2016
- Provided IT Support and training to faculty, staff and students
- Upgraded or Migrated SIU Servers which include Domain controllers, Web and Fileservers Servers to Windows Server 2008/2012.
- Managed and Repaired HP and Cisco Network Equipment, ShoreTel VoIP phone equipment and Servers
- Updated and Maintained Windows and Linux servers. Servers run a verity of applications some of these include AD, IIS, WDS, WUS, SCCM, Apache, MySQL, Citrix, Zenoss and ShoreTel Director and other software
- Advised and assigned duties to student employees
- Designed Web sites utilizing PHP, HTML5, CSS3 and other tools
- Advised administration on all IT purchases

- Coordinated with vendors regarding continued support and upgrades of network infrastructure
- Managed both MySQL and MSSQL Databases
- Migrated SIU Domain controllers and Fileserver Servers to Windows Server 2012.

[PCM / Sarcom](#), Lewis Center, OH
Field Technician WV/PA, August 2011 to July 2013
Field placement to Huntington Banks International, **Morgantown, WV**
- Provided IT Support to Huntington Users (Used Remote tools to address software issues as well as onsite repairs)
- Performed HP Warranty Work on Desktop and Laptop Systems
- Repaired LaserJet Printers and Support for Xerox Copiers
- Reinstalled and Supported Various Software and Hardware
- Reloaded Operating Systems and configuration of various software
- Provide daily support for application using various remote access tools for any users on the Huntington Banks network
- Work with Tier 3 techs on networking and server issues

Essintial Enterprise Solutions**, Mechanicsburg, PA**
Field Technician / Contractor, May 2008 to May 2011
Field placement to Allegheny Power, Fairmont, WV
- Provided break/fix support to Essinitial customers including Allegheny Power, Verizon, West Field Group, GSA and the Social Security Administration
- Performed Dell Warranty Work on Desktop and Laptop Systems
- Repaired of various printers Inkjet, Laser and Dot Matrix Printers
- Reinstalled and Support of Various Software and Hardware
- Reloaded Operating Systems onto computers
- Provided hardware/Software support of various server configurations

[University Health Associates](#), Morgantown, WV
IT Support Specialist - Senior, April 2002 to April 2008
WVU School of Dentistry
- Provided support to faculty, staff and students on technical problems
- Provided training to faculty, staff and students on new hardware and software
- Assisted the director by researching various solutions and proposing which solutions would work best to meet our specific needs prior to their purchase
- Provided hardware and software maintenance, system repair, setup of new computers and various other equipment
- Provided inventory management

- Coordinated activities with WVU OIT, Ruby Memorial IT and other departments on various IT issues that affected not only Dentistry but WVU and HSC as a whole
- Developed documentation on specific software installations
- Developed user guides to aid in training users on new software applications and hardware
- Maintained several different servers some of these included WEB Servers that hosted the following sites Crystal Reports, SOD Web, SOD Intranet and SOD Images (A server and website designed by SOD to provide storage, documentation, backup and sharing various images files (jpg, gif, tiff, etc) between faculty and staff for use in presentations and research)
- Supervision of interns and student workers (Student employees worked on a variety of projects including database design and support, crystal reports and web design)
- Management of Axium System (Includes installation and support on workstations, Oracle Database, working with the vendor to address specific issues, and updates to the system)
- Worked with Level 3 tech's to support Novell and Domain user accounts
- Provided assistance to other IT staff on various project
- Assisted in the design and continued support of various SOD websites

CERTIFICATIONS:

- CompTIA A+
- HP2- H08 : Servicing HP Desktops, Workstations, and Notebooks

SKILLS:

Web Development / Programming Languages
- C/C++/C# (Current Self Study using Visual C# 2010 Express)
- CSS
- HTML
- PHP (Recent work involved in rebuilding several of Salem internal databases to work on a Windows 2008 server with either a MySQL server a separate MSSQL server)
- JavaScript
- Visual Basic
- Java (Current Self Study using Eclipse)
- SQL (Created SQL Scripts to build tables and perform various functions on Oracle Databases), Most recent work involved using MySQL / HeidiSQL to migrate databases from older Linux servers to a new and MySQL and MSSQL servers.

Operating Systems
- Windows 2000, XP, 7, Server 200/2003/2008/2012

- Linux
- MAC OS X

Other Software
- Adobe Photoshop
- Macromedia Dreamweaver
- Microsoft Office (Access, PowerPoint, Excel, Word, Project, Visio, Lync, Outlook, etc.)
- Novell GroupWise
- Lotus Notes
- WDS, WUS, SCCM – Setup WDS for deploying Windows images, WUS to push updates and SCCM AppMgr to push out software to our systems both on the Main Campus and in our Indiana office.

REFERENCES:

Dennis McNaboe, Ed.D.
Dean of Student Life and Director of Career Services
Office of Student Advancement & Success
Salem International University
149 Lee St., Belington, WV 26250
304-678-6608 (C); 304-823-2760 (H)
mcnaboedj@gmail.com

John Davis
WVU Jackson's Mill
2794 Sycamore Lick Rd.
Jane Lew, WV 26378
304-884-7978

Wes Lawson
WVU School of Medicine
Professional Technologist 2
1 Medical Center Drive HSN
PO Box 9128
Morgantown, WV 26506-9128
304-293-0598
gwlawson@hsc.wvu.edu